## A variety of ways for homeowners to pay!

Through its affiliation with BB&T Association Services, the Homeowner's /Condominium Association offers homeowners a variety of ways to make their association payment.

Approximately 30 days prior to the first of each year, owners will receive by mail, either a coupon (for monthly payments) or a statement (for annual, bi-annual, or quarterly payments), each of which contain the assessment payment amount, bill pay account number, and bill pay mailing address for that year.

## <u>The assessment amount, the bill pay account number and the bill pay address</u> are all three required for each method of payment offered.

BB&T Association Services Address for payments is P.O. Box 628207, Orlando, Florida 32862-8207.

All payments should be made to the order of the applicable Association.

Ways to make association payments:

- 1. Association Pay Payments are automatically debited on the 3<sup>rd</sup> of the month from a U.S. checking or savings account. If the 3<sup>rd</sup> is a weekend or holiday, then account will be debited on the next business day. Enroll on-line at <u>www.bbt.com/payments</u> or mail in the following Authorization form.
- Online by Accepted Credit/Debit Card or eCheck <u>www.bbt.com/payments</u> Optional online payment service allows homeowners to make payments online by credit/debit card or eCheck. Payments made by card /debit card are processes the next business day. Payments made by eCheck will post to the association's account within four business days.

There is no fee charged for an eCheck payment. A flat convenience fee of \$4.95 is charged per transaction to the homeowner for making a payment online by an accepted debit card. A convenience fee of 2.95% of the transaction amount will be charged for payments made online by an accepted credit card.

- 3. Using an Online Bill Pay Provider Homeowners using an online bill pay provider should ensure their bill pay provider has the most current payment information including payment amount, bill pay account number, and bill pay mailing address. A separate bill payment record must be set-up for each payment obligation. Posting may be delayed when bill payments are presents with a missing or incorrect bill pay number.
- 4. **BB & T Financial Center** Payments can be made at any BB&T financial center using a BB&T payment coupon or statement. Payments made at a BB&T financial center will post the following business day.
- 5. **Mail** Mail the coupon/statement and check using the pre-printed label or envelope provided by the bank. Payments are mailed to the BB&T processing center on the label address.